LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



M.A. DEGREE EXAMINATION - ECONOMICS

THIRD SEMESTER - NOVEMBER 2013

EC 3951 - PRINCIPLES OF MARKETING MANAGEMENT

| Date: 18/11/2013 | Dept. No. | Max.: 100 Marks |
|--------------------|-----------|-----------------|
| Time: 9:00 - 12:00 | L | |

Part - A

Answer any FIVE questions in about 75 words each.

 $(5 \times 4 = 20 \text{ marks})$

- 1. What are the various utilities created by marketing?
- 2. What is a promotional mix? State the different methods of promoting sales?
- 3. Write a short note on sustainable Marketing.
- 4. Differentiate between product differentiation and market segmentation.
- 5. Write short notes on publicity and public relations.
- 6. What is meant by cannibalization?
- 7. Write a brief note on product positioning.

Part - B

Answer any FOUR questions in about 300 words each.

 $(4 \times 10 = 40 \text{ marks})$

- 8. State and explain the classification of consumer products.
- 9. Explain the concept of marketing mix and describe various factors that determine it.
- 10. Explain the components of marketing information system.
- 11. Describe in brief the functions of marketing.
- 12. What is sales Promotion? Explain different tools used for sales promotion.
- 13. Explain in detail a) Undifferentiated marketing strategy b) Differentiated Marketing strategy.
- 14. Explain different types of channels of distribution.

Part - C

Answer any TWO questions in about 900 words each.

 $(2 \times 20 = 40 \text{ marks})$

- 15. Discuss the Social, and ethical issues in marketing.
- 16. Discuss the relevance of the concept of PLC to a marketing manager. Suggest appropriate marketing strategies at the maturity stage of the Product life cycle.
- 17. Describe the determinants of consumer behavior.
- 18. "What are the bases for market segmentation? Explain the use of this concept by taking example of a consumer product.
